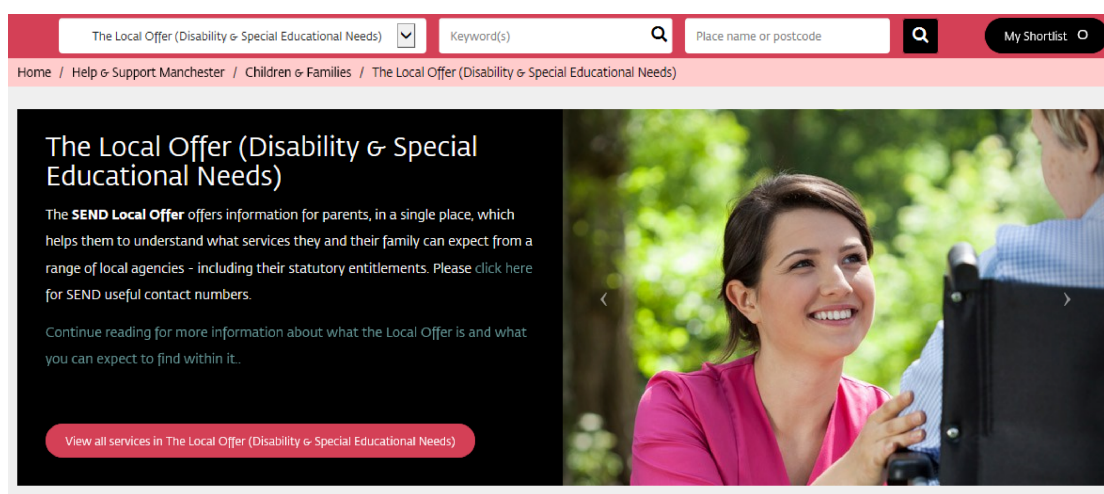


What is the Manchester Local Offer?

The Local Offer is the Disability and Special Educational Needs (SEN) section of Help & Support Manchester (HSM) - Manchester City Council's online directory of support, services and information for families, practitioners and young people between 0 – 25 years old.

Where can I find the Local Offer?

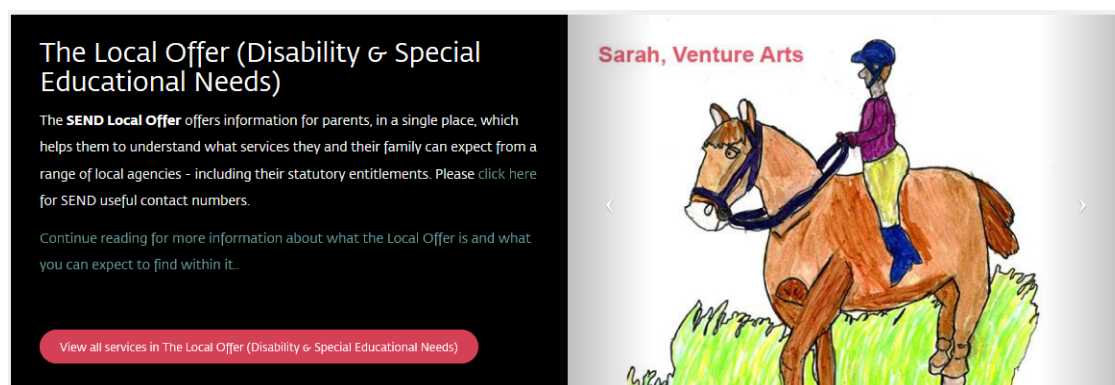
You can find the Local Offer online by typing www.manchester.gov.uk/sendlocaloffer into the address bar of your web browser or by typing 'Manchester Local Offer' into a search engine, such as Google, and click on the 1st link that appears. This will bring you to the Local Offer homepage.



How do I search for information and services on the Local Offer?

To search for information you can type a Keyword e.g. **Autism** or **Short Breaks** into the keyword box and press 'enter' or click the magnifying glass.

To find services near to your location, you can narrow your search by adding a full or partial **postcode** into the 'place name or postcode' field. If you don't have the full postcode, you can choose the **postal location** or **ward**.



TOP TIP! If you want to see all records in a particular category, click on 'view all services' and they will all appear.

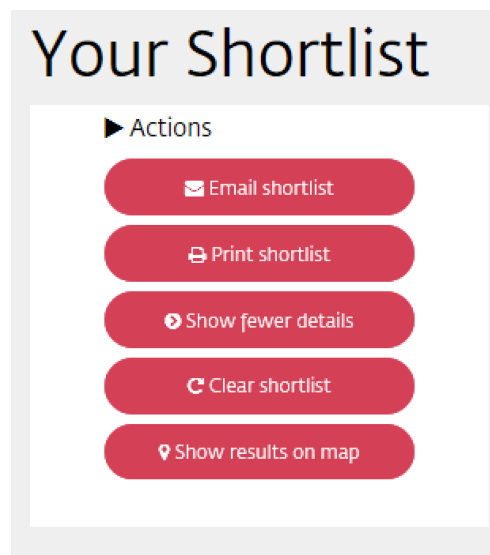
The screenshot shows a search results interface. At the top, there are three red buttons: 'Sorted by: A-Z', '+ Add all to shortlist', and 'Show results on map'. Below this, two service cards are visible. The first card is for '3H Fund (Holidays for Disabled People, Respite for Carers)'. It includes a description: '3H Fund is a charity that makes it possible for disabled people children and adults to have memorable and fulfilling holidays. We organise subsidised group holidays for physically disabled children and adults. We provide leaders and volunteer helpers so that the family carers can have a...'. It lists the phone number '01892 860207' and has buttons for 'Email', 'Website', and 'Add to My Shortlist'. The second card is for '42nd Street'. It includes a description: '42nd Street provides a support service to young people aged 13 to 25 who are experiencing stress and mental health problems. Young people can access individual support, counselling and a range of groups at the Manchester city centre base. Workers can also meet young people...'. It lists the helpline 'Helpline: 0161 228 1888' and has buttons for 'Email', 'Website', and 'Add to My Shortlist'.

When you have found some results, click on the **'add to my shortlist'** button on any record you want to put in your shortlist of services. To add all services on a page to your shortlist, click **'Add all to shortlist'**.

How do I print a shortlist?

The screenshot shows the top navigation bar of the website. It features a dropdown menu for 'The Local Offer (Disability & Special Educational Needs)', a search box for 'Keyword(s)', another search box for 'Place name or postcode', and a 'My Shortlist' button with a circular icon. Below the navigation bar, a breadcrumb trail reads: 'Home / Help & Support Manchester / Children & Families / The Local Offer (Disability & Special Educational Needs)'.

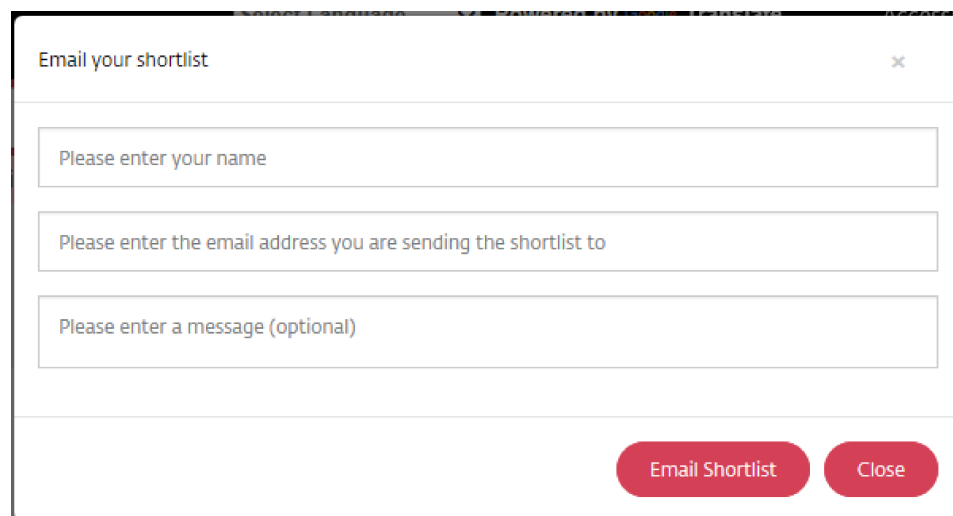
When you are ready to view and print a shortlist, click **'My Shortlist'** at the top of the screen.



When you get to the next screen, click **Print Shortlist**. You can also **Email Shortlist** from here.

How do I email information?

After clicking the email button, complete the details requested in the box, then click on **Email Shortlist** to send.

A screenshot of a mobile application form titled "Email your shortlist" with a close button (X) in the top right corner. The form contains three text input fields: "Please enter your name", "Please enter the email address you are sending the shortlist to", and "Please enter a message (optional)". At the bottom right of the form are two red, rounded rectangular buttons: "Email Shortlist" and "Close".

Text (SMS) Services

When you view any record on the Local Offer, you can text the details straight to your mobile phone! (or someone else's that you're supporting) Just input the mobile number into the 'share' section of the record and click '**Send SMS**'.

SEND Local Offer Hub Drop in Sessions - South Manchester

Actions

Print

Add to My Shortlist

Is this information correct?

Share

SMS Social

07777555777

Send SMS

Downloads

Local offer Drop in South 2016

Are you a parent/carer of a child or young person with special educational needs or disabilities? Are you unsure about where to go for information, advice or support regarding disability or SEN issues?

Come along to our bi-monthly drop-in sessions and find out more. See the attached Local Offer Leaflet for dates in 2015 & 2016:

We can support you with: Finance, Behaviour, Sleep, Short Breaks and help you to find information on the Local Offer.

You will have the opportunity to discuss your worries, concerns or ask for information. You will also be able to meet with other parents and carers and contribute to the development of parental involvement.

Please note: We do not fill in Disability Living Allowance Forms, please ask about attending one of the Specialist Resource Team's DLA training courses.

Where to Go

Name of venue	Burnage Sure Start Centre
Venue address	Broadhill Road Manchester
Postcode	M19 1AG

Google Translate

Use Google's free translate service to instantly translate the pages from the Local Offer between English and over 100 other languages. Ideal if you, or someone you are supporting's first language is not English.

To change the language, click the 'select language' drop down list at the top of the screen and select the language you would like to display.

MANCHESTER CITY COUNCIL Select Language Powered by Google Translate Accessibility Register / My Account

The Local Offer (Disability & Special Educational Needs) Keyword(s) Place name or postcode My Shortlist

Home / Help & Support Manchester / Children & Families / The Local Offer (Disability & Special Educational Needs)

The Local Offer (Disability & Special Educational Needs)

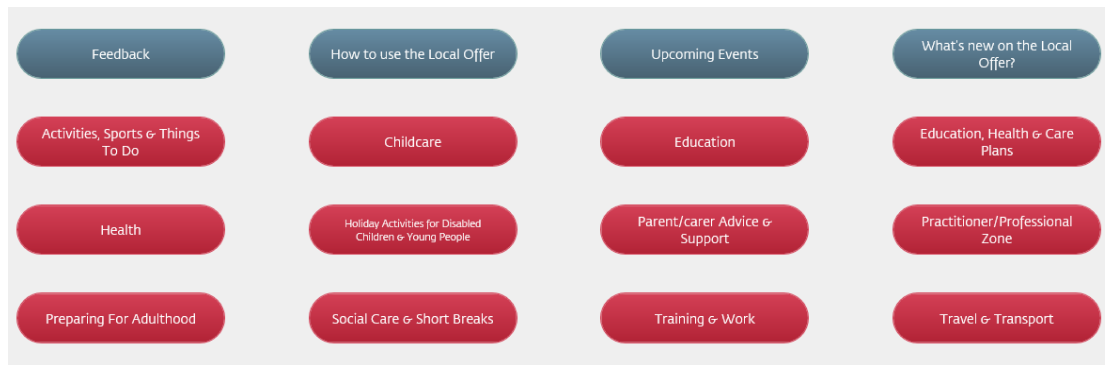
The **SEND Local Offer** offers information for parents, in a single place, which helps them to understand what services they and their family can expect from a range of local agencies - including their statutory entitlements. Please click here for SEND useful contact numbers.

Continue reading for more information about what the Local Offer is and what you can expect to find within it.

View all services in The Local Offer (Disability & Special Educational Needs)

Feedback about the Local Offer

We value your feedback. Please let the Local Offer Team know if you have found the Local Offer Website useful or if you have any suggestions to make it better. Click on the Feedback category on the Local offer homepage as we have a variety of ways to collect your feedback.



Are you an organisation or do you provide a service on the Local Offer?

If you offer support or services to children and young people with SEND in Manchester, would you like your service to be listed in the Local Offer? If your service is already listed, you can take ownership of the record. [Click here](#) to find out how or email hsm@manchester.gov.uk